ELVITA

Service bulletin 240426CTT7800V

This document is only intended for internal use and for authorized service partners.

Product category:	Tumble dryer
Affected models:	CTT7800V Serial numbers: **340D012970113245S00001 to 340D012970113245S00150** (150 units)
Release:	1.0, 2024-04-26

Important preventive action – check of compressor terminal fastening

Description:

In our internal quality controls, it's been discovered that the compressor terminal on units within the serial number range might be too loose on the compressor. This can cause the dryer to stop heating, but in rare cases also cause ignitions/sparks with smoke development as a consequence.

Action:
Inspecting compressor terminal

Use the designated tool to check if the compressor terminal is in place.
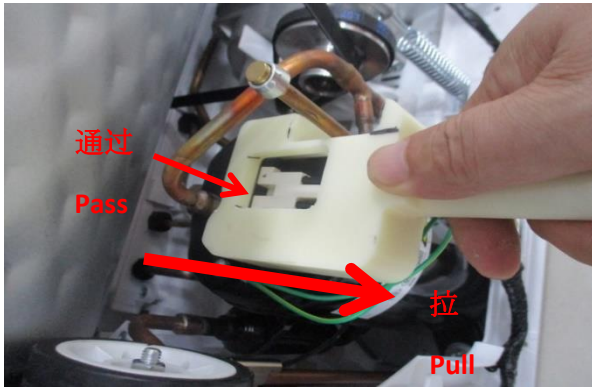
1. Place the inspection tool over the compressor terminal to securely snap it in place.
2. Pull the tool horizontally.
3. Check whether the tool is stuck by the compressor terminal or passing smoothly.
   If stuck – press down the terminal firmly to the compressor again and check with the tool again.
   If passing smoothly – this proves that the terminal has been installed in place and there is no problem.
4. After check is performed, put the green sticker on the corner of the serial number label. This is mandatory and is done to make visible that this check has been done on the device.

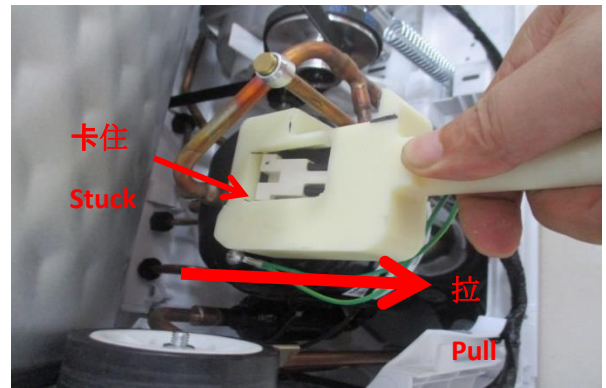See links to videos showing how inspection is performed:
[Video showing poorly, NOT OK mounted terminal](#)
[Video showing OK mounted terminal](#)

Note! When reporting performed service visit – carefully use correct IRIS-coding. See end of this document.

Status OK

Status NOT OK

Handmade Inspecting tool

Green sticker showing check is performed on this unit.

Recommended tools:	• Designated handmade tool • Green sticker (co-delivered with designated handmade tool)

IRIS-code if product is OK at inspection:

Condition	Symptom	Action	Defect	Component
		Q	**3**	**G00**

IRIS-code if product is FAILING at inspection and pressing the terminal is required:

Condition	Symptom	Action	Defect	Component
		Q	**T**	**G09**